#### GENERATION ALPHA & FAMILY TRAVEL TRENDS

How the world's youngest generation is influencing family travel

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#### Connecting



144M+ Unique monthly visitors<sup>1</sup>



**2.1B**Monthly page views<sup>1</sup>



**10** Expedia Group brands



200+ sites
in 75+ countries



150+ mobile sites
in 70+ countries



#### With **ADVERTISERS**



Marketing partners in 170 countries



**50+** Targeting types



**200+** Audience segments



**20** Unique advertising solutions

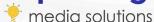


**30** Reporting KPIs

## INSIGHTS INTO TRAVELERS BY GENERATION

LEARN MORE AT: bit.ly/travel-trends-research

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#### **BABY BOOMERS (56+ YEARS OLD)**

Decisive and confident travelers, less tied to budget and prefer active, outdoor exploration and sightseeing

#### **GENERATION X (36-55 YEARS OLD)**

Travel less frequently than other generations, are destination indecisive and focused on family-oriented travel

#### **MILLENNIALS (24-35 YEARS OLD)**

Frequent yet indecisive travelers, embrace "you only live once" (YOLO) experiences and enjoy exploring the outdoors

#### **GENERATION Z (9-23 YEARS OLD)**

Open-minded, bucket-list oriented, already frequent travelers looking for relaxation and unique experiences

#### GENERATION ALPHA (0-9 YEARS OLD)

Born after 2010, truly digitally-native, expected to reach 2 billion by 2025, and be the longest-living and wealthiest generation

### GETTING TO KNOW GEN ALPHA



**BORN AFTER 2010** and known as the children of Millennials, the first generation born entirely within the 21st century



**DIGITAL NATIVES** growing up with Instagram and the iPad (which both also debuted in 2010), this generation are already tech power-users



WILL REACH NEARLY 2 BILLION by the time the last of this generation is born in 2025, with 2.5 million born around the world every week



**CULTURAL & ECONOMIC IMPACT** of Alphas and Gen Z are expected to be equal to that of their parents or older siblings, the Millennials



**GREAT POTENTIAL** as Alphas are expected to be the most formally-educated, longest-living and wealthiest generation

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#### **Data Collection Method**

 Quantitative online survey conducted by Northstar Research Partners in the following countries: Australia, Brazil, Canada, China, Germany, Japan, Mexico, the UK and US

#### STUDY METHODOLOGY



#### Sample Size

 9,357 total (more than 1,000 in each of the nine countries)



#### **Field Work**

April 11-May 7, 2019



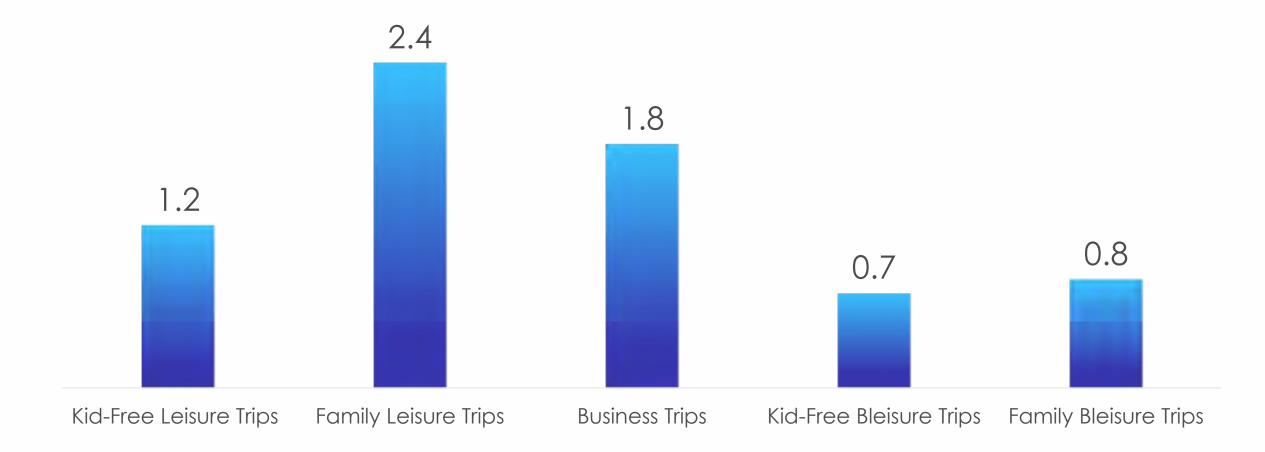
#### **Qualifying Criteria**

- Must have child or grandchild born in 2010 or later (age 9 or younger)
- Must have booked travel online for leisure in the past year



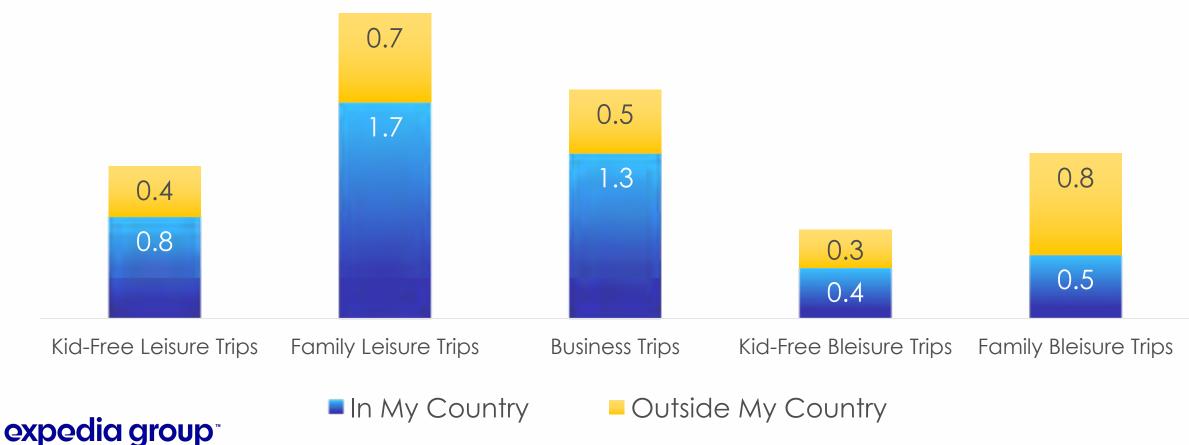


#### ON AVERAGE GLOBALLY, TRAVELERS WITH GEN ALPHAS ARE TAKING MORE THAN THREE FAMILY TRIPS A YEAR



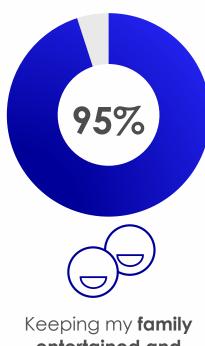


#### MOST TRIPS ARE DOMESTIC FOR THOSE WITH GEN ALPHAS, WHETHER TRAVELING AS A FAMILY OR WITHOUT KIDS

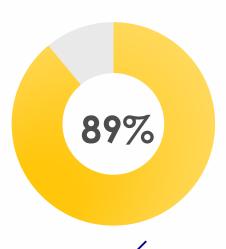




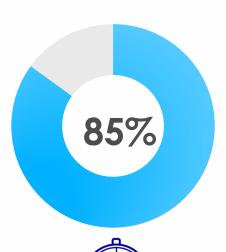
### NOTHING TOPS AN **ENTERTAINED AND HAPPY FAMILY**WHEN TRAVELING



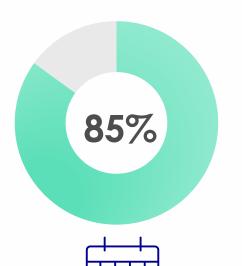




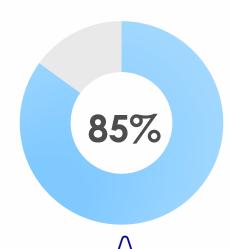
I look for the best deals and most value when planning a family trip







My family travel is planned to take place when my children have school breaks/holidays



My family loves to travel to major entertainment attractions or theme parks



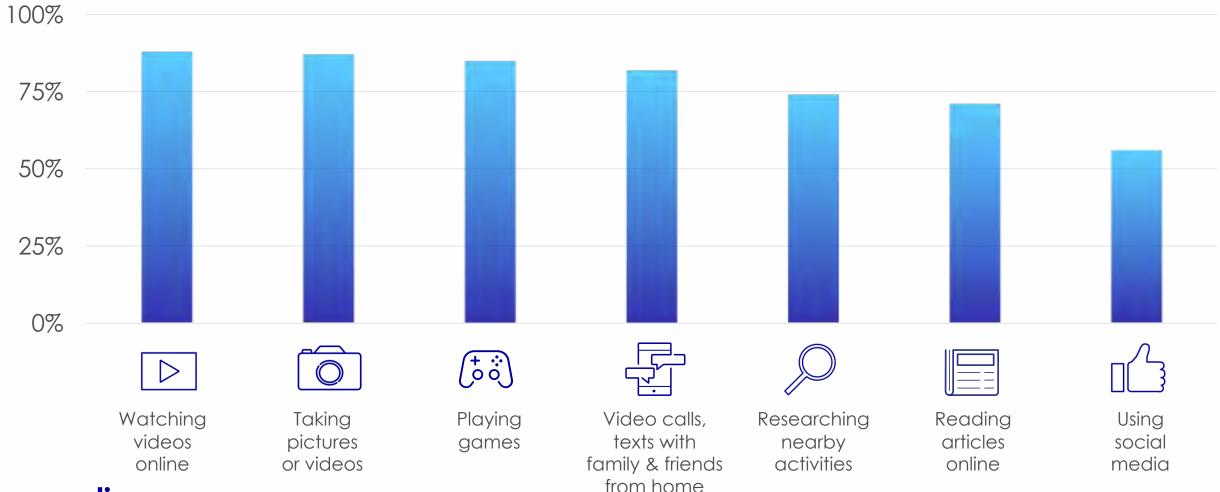
#### FAMILY FUN FOR ALL, KID-FRIENDLY ENTERTAINMENT & SAFETY DRIVE FAMILY TRAVEL DECISIONS

Somewhere with activities for the entire family					194
A place young children will enjoy					190
A place that is kid friendly					188
A place where I won't have to worry about children's safety					182
A once in a lifetime experience/trip			145	)	
A place children requested/want to go to			140		
Cultural experiences the entire family will enjoy			137		
Going somewhere unique for memorable/shareable family			132		
A place children will learn something		120	5		
A place where we can vacation with friends/family		124			
Food options that will satisfy my children		103			
Outdoor activities	1	01			
Lowest price	94				
Deals and/or special offers	93				





## ENTERTAINMENT WHEN TRAVELING ALSO INCLUDES DEVICE TIME FOR GEN ALPHAS

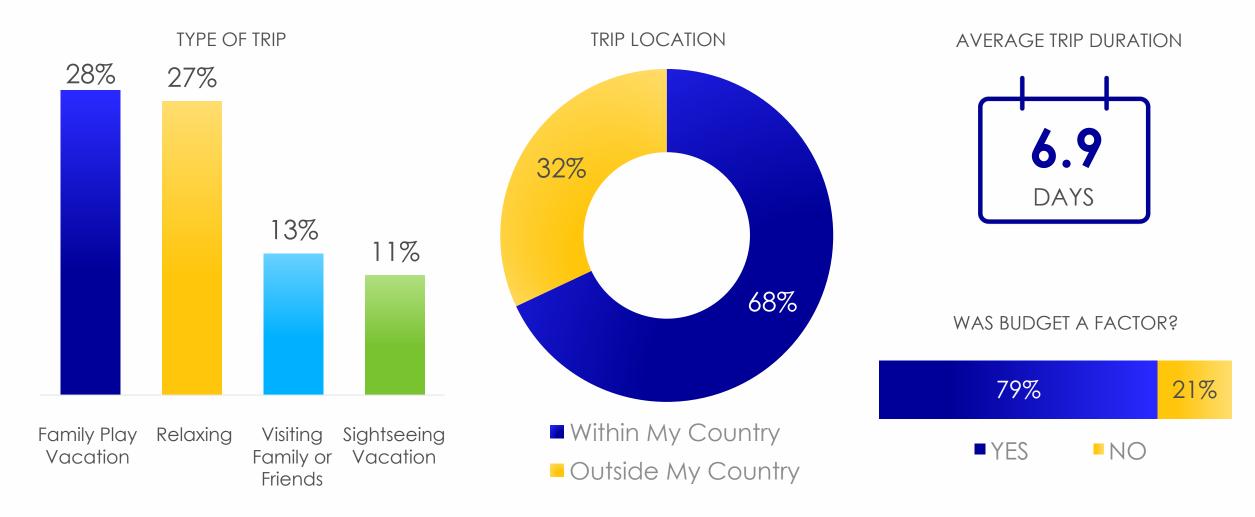




Q42. And now thinking about when you're on a family trip, do you allow your children/grandchildren under age 10 to engage in any of the following online or device-based activities? Please select all that apply.



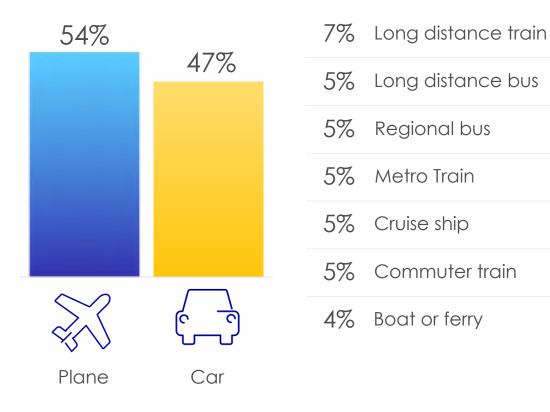
#### SNAPSHOT OF FAMILY TRAVEL WITH GEN ALPHAS



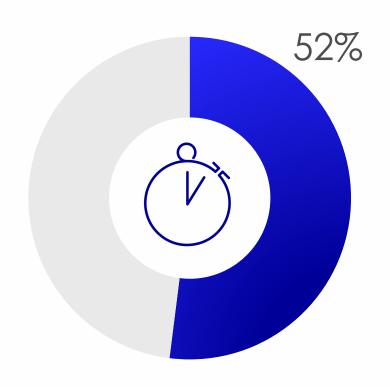


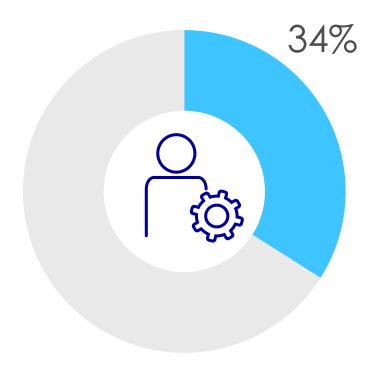


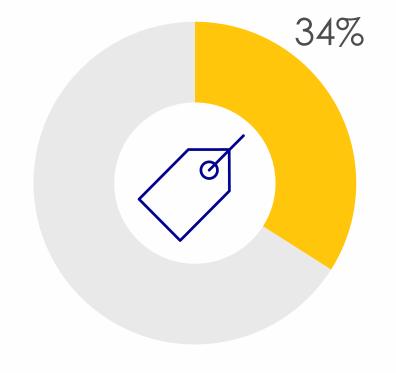
## PLANE AND CAR ARE PREFERRED MODES OF TRANSPORTATION FOR FAMILY TRAVEL



#### CONVENIENCE DRIVES TRANSPORTATION DECISIONS







Fastest Option

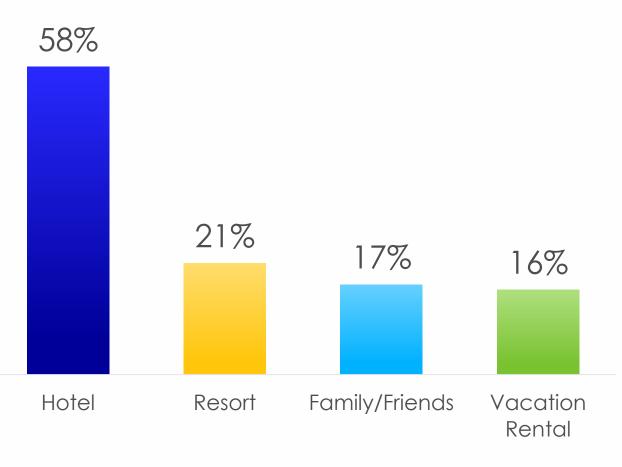
Kids Are Easier
To Manage

Most Affordable



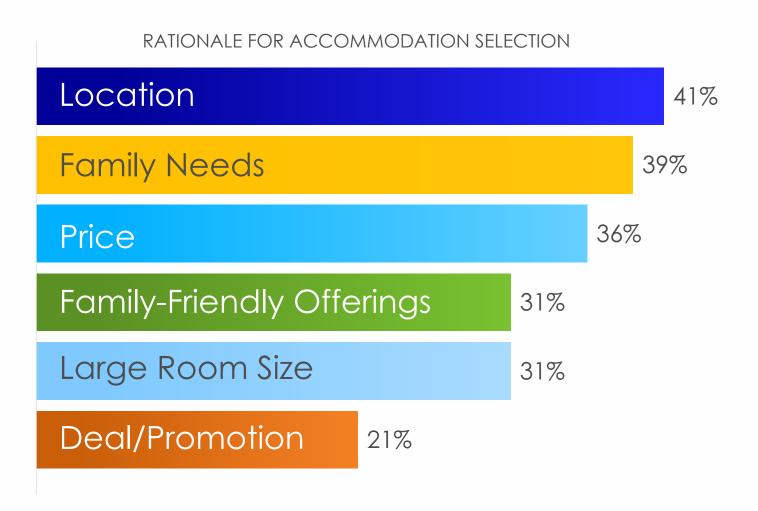


## FAMILY TRAVELERS OPT FOR HOTELS





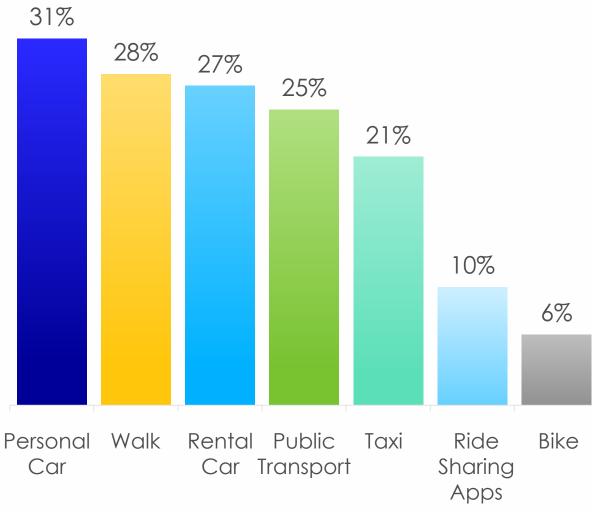
## LOCATION, FAMILY NEEDS & PRICE WEIGH HEAVILY IN ACCOMMODATION DECISIONS



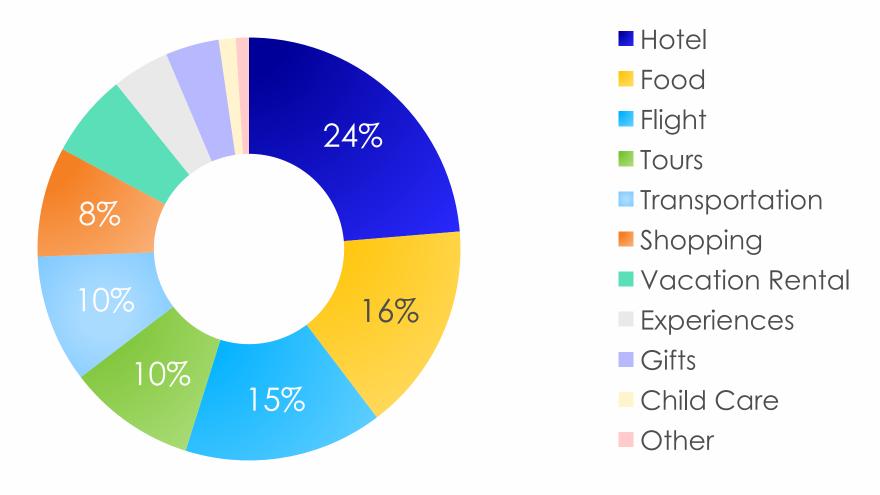




## HOW FAMILY TRAVELERS GET AROUND IN-MARKET



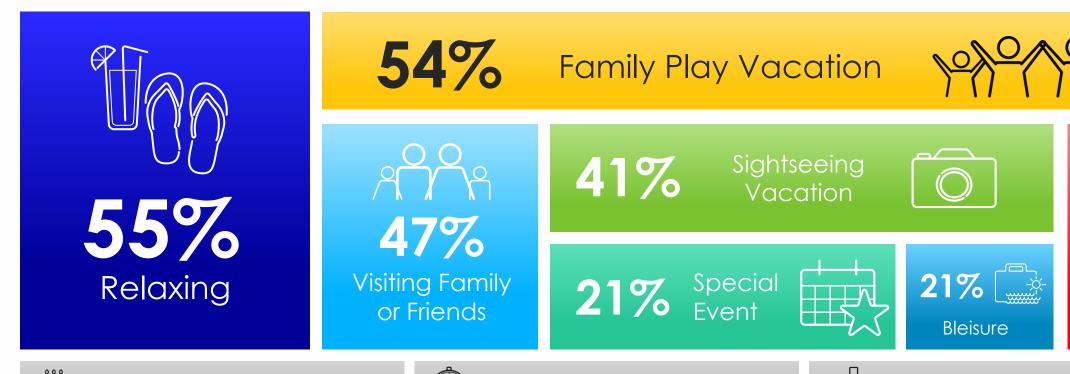
## BUDGETING FOR THE BASICS: FAMILY TRAVELERS SPEND MOST ON HOTEL, FOOD & FLIGHTS







## TRAVELERS WITH GEN ALPHAS GO FOR RELAXING & FAMILY PLAY TRIPS







**18%** Milestone Celebration



18% Activity-Based Vacation



15% Cruise





**74%**Theme parks and attractions



67%
Water activities





**55%**Outdoor activities



**44%**Historical landmarks



**40%**Dining experiences



38% Museum visits



28%
Educational experiences or classes



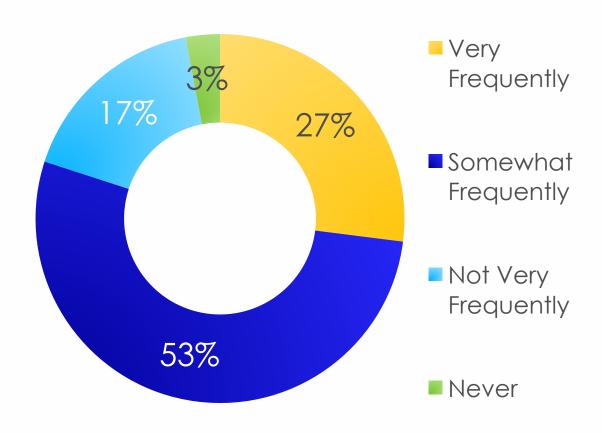
26% Guided tours



# FAMILIES ARE INCLUDING GEN ALPHAS IN TRAVEL PLANNING



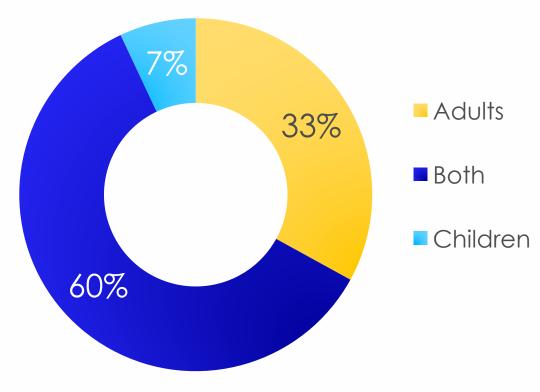
## 80% FREQUENTLY TALK TRAVEL WITH GEN ALPHAS







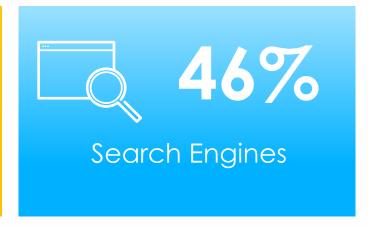
## TRAVEL IDEAS COME FROM EVERYONE IN THE FAMILY



## FAMILY TRAVEL DECISIONS ARE INFLUENCED BY MULTIPLE RESOURCES, INCLUDING YOUNG CHILDREN







43% Children

35% Social Media

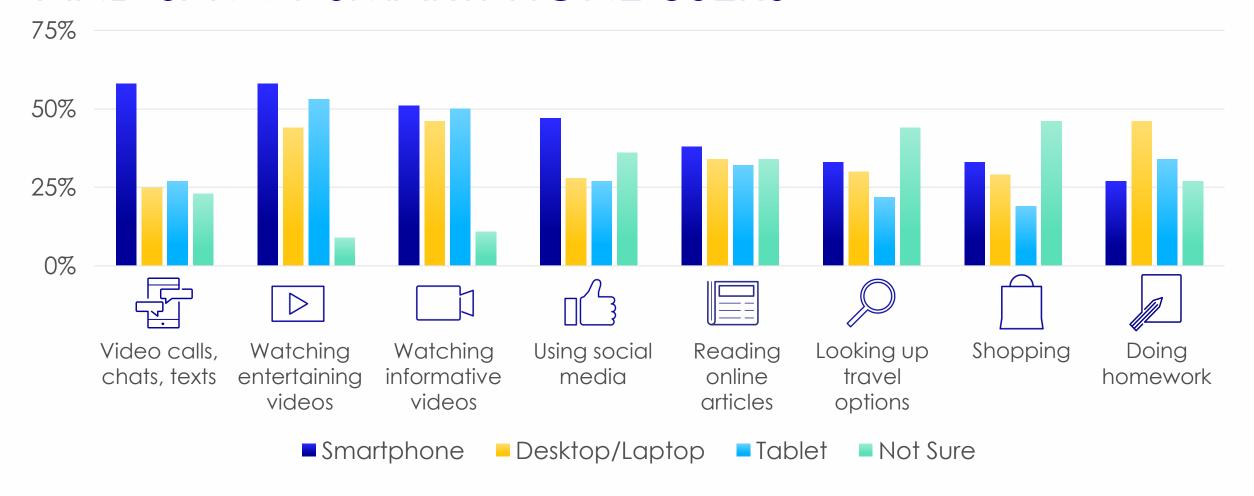
28%
Online Videos

22% Online Ads





## GEN ALPHA ARE DIGITAL NATIVES AND SAVVY SMARTPHONE USERS





## WHAT INFLUENCES GEN ALPHA TRAVEL OPINIONS?

Imagery or information they see that highlights kid-friendly activities/attractions

33%

Travel-related imagery or information they see on TV

30%

Travel-related imagery or information they see or read online

27%

Things they hear from friends and/or learn about in school

27%

Things they hear from other family members

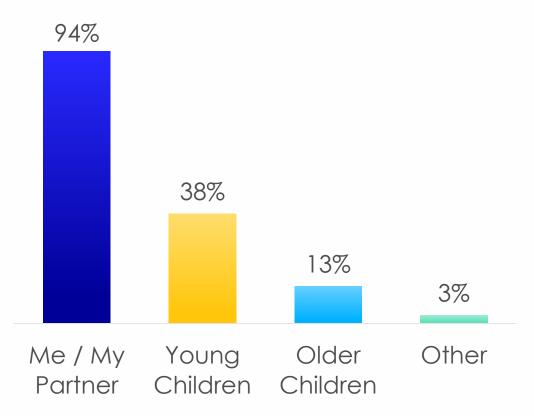
27%

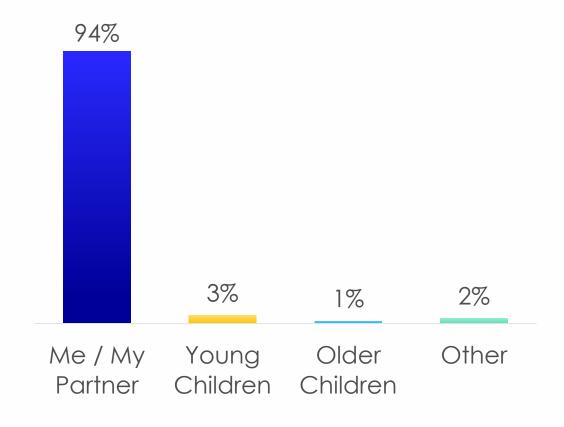


## GENERATION ALPHAS INFLUENCE TRAVEL CHOICES, BUT ADULTS MAKE THE FINAL DECISIONS

WHO INFLUENCES THE TRIP CHOICES?









## **DESTINATION & ACTIVITIES ARE TOP CONSIDERATIONS**FOR FAMILY TRIPS WITH GEN ALPHA

The destination we choose				
The activities we choose to do on the trip	57%			
The length of time we travel for	37%			
The hotel we choose	37%			
How we get to the destination	31%			
The distance of the destination 25%				





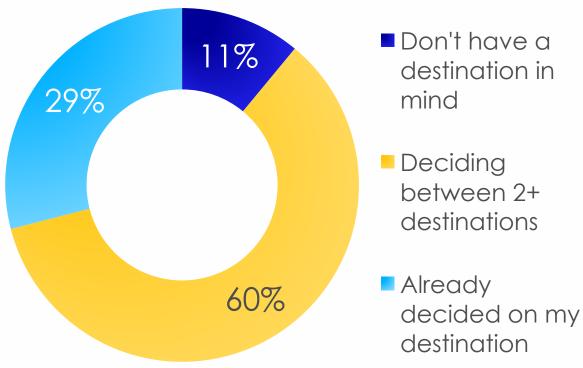
#### 7 IN 10 TRAVELERS

are deciding on two or more destinations when they first decide to take a family trip



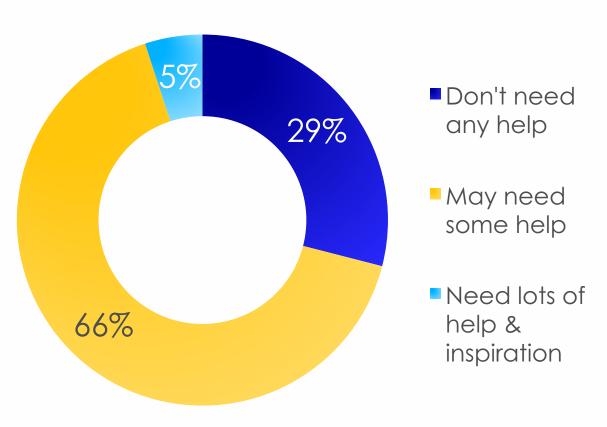
## DESTINATION INDECISION

7 in 10 travelers are deciding between two or more destinations when planning a family trip



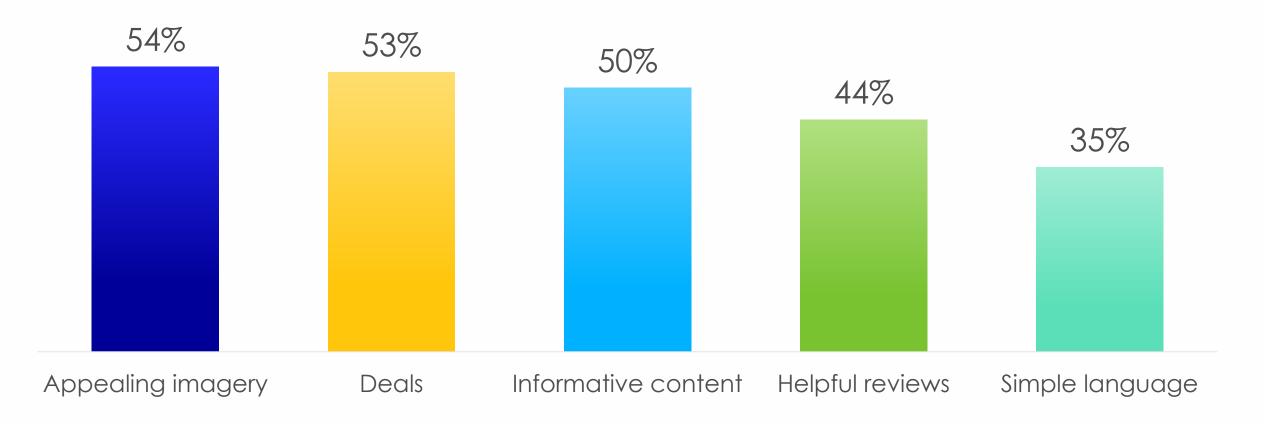
## OPEN TO INSPIRATION

7 in 10 travelers are open to help and inspiration when planning a family trip





## OPPORTUNITY FOR MARKETERS: APPEAL TO THE HEAD AND THE HEART OF FAMILY TRAVELERS







#### **KEY TAKEAWAYS**



#### PLANNING IS COLLABORATIVE

Look for opportunities to make family travel research and planning an interactive, fun and easy experience for the entire family, and use family-friendly content and messaging.



#### **ENTERTAINMENT & HAPPINESS FOR ALL**

Marketing content with messaging or visuals highlighting fun for all ages – especially for activities, experiences and attractions – is an effective way to appeal to family travelers.



#### **CONVENIENCE OVER PRICE**

Lead with convenience-driven messaging, such as location or proximity to nearby attractions, transportation options and family-friendly services – rooted in a great deal to make the booking decision even easier.



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#### THANK YOU

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