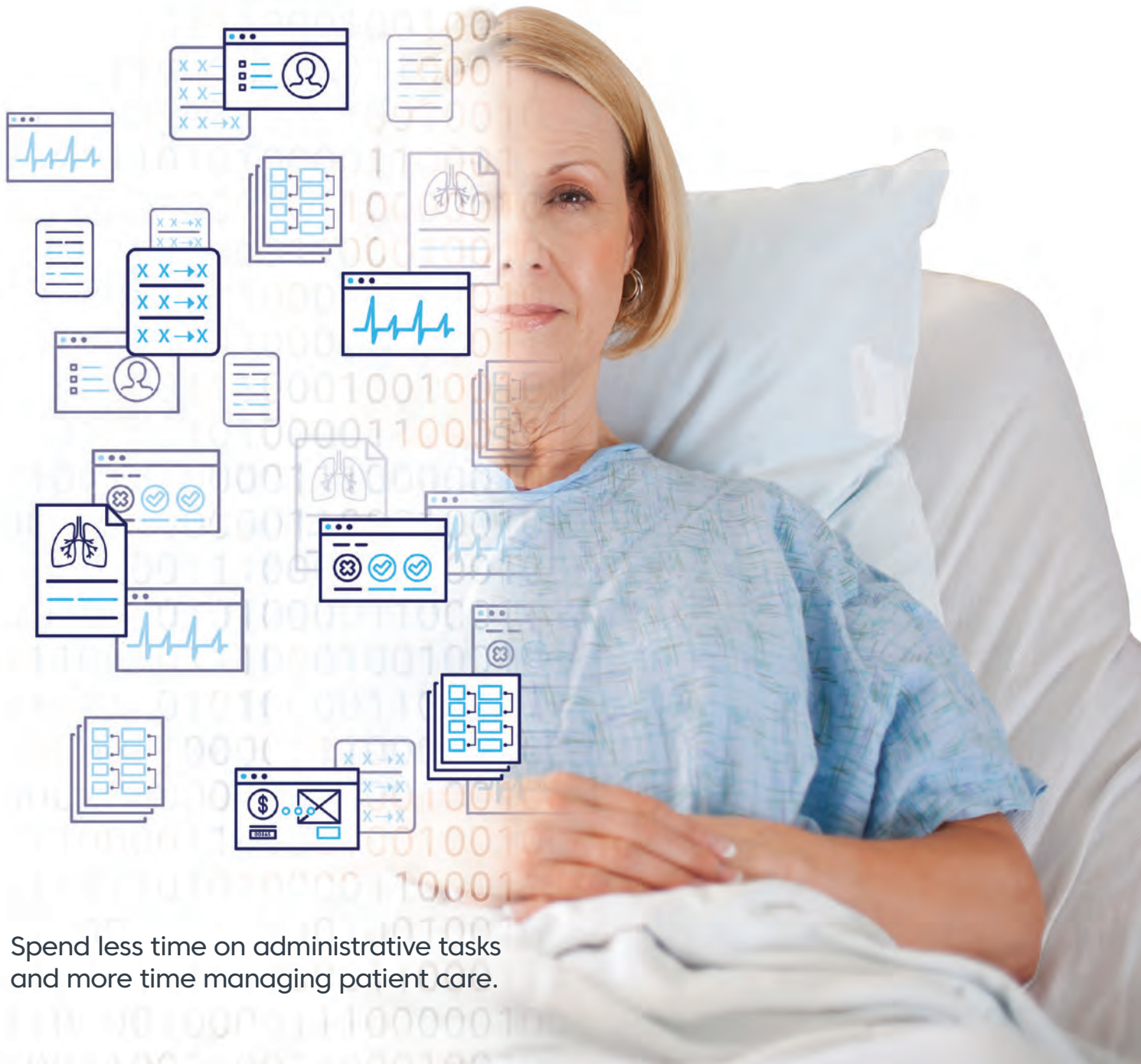# Introducing **InterQual AutoReview™**

Instant, Automated and Accurate Medical Reviews are Only Half the Story

Spend less time on administrative tasks and more time managing patient care.

It's Time to Leverage Your EHR and Transform Your UM

InterQual AutoReview™ is a cloud-based solution that uses real-time data from the EHR to conduct medical necessity reviews instantly, automatically and accurately. Your clinical staff can spend less time on administrative tasks and more time managing patient care. Automation also reduces the risk of human error, resulting in reviews that are potentially more trusted by payers.

James:
A completed review, ready in an instant

James was brought to the ED with a possible heart attack. A clinical workup was performed and the data generated — vital signs, lab results, ECG readings, and more — is available in the EHR. The decision is made to admit James, and an order is entered. **Instantly, InterQual AutoReview takes over.**

ADMIT

Mary:
A partial review, saving valuable time

Mary arrived at the ED with symptoms of pancreatitis. Clinicians order a CMP and complete a clinical workup. The available data is in the EHR but the lab results haven't come back yet. Mary is being admitted and an order is submitted. **Instantly, InterQual AutoReview takes over.**
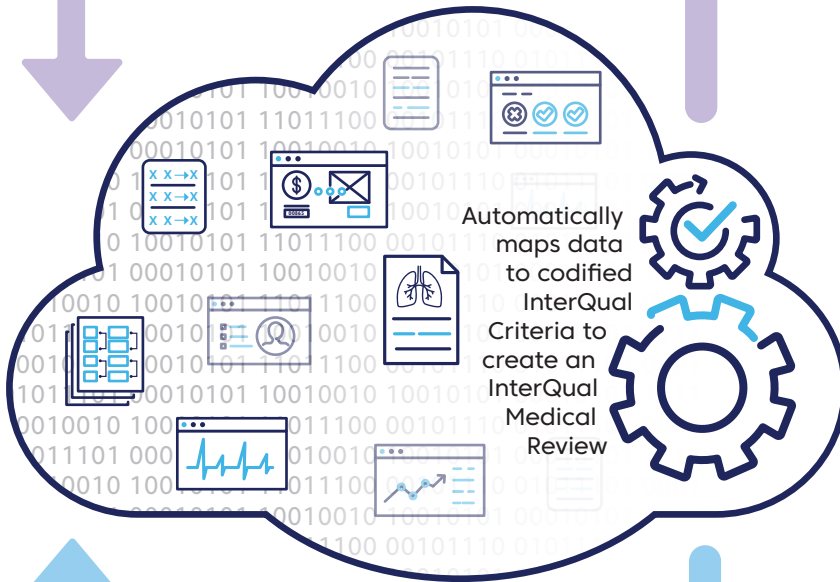
ADMIT

EHR

Transmits Criteria Met notification to the EHR

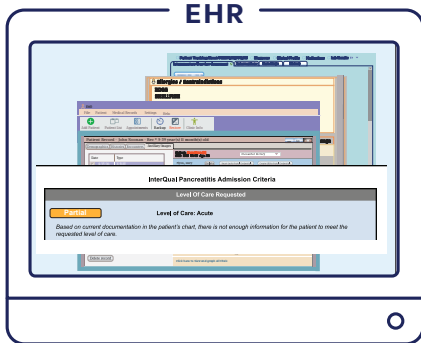Transmits completed medical review to care management (UM/CM) system

UM/CM SYSTEM

Criteria Met

Instantly extracts data from the EHR and transmits it securely to the cloud

Automatically maps data to codified InterQual Criteria to create an InterQual Medical Review
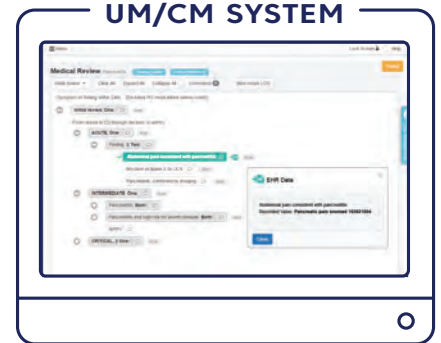
InterQual AutoReview™ Automation

Instantly extracts data from the EHR and transmits it securely to the cloud

EHR

Transmits criteria partially met notification to the EHR, providing realtime decision support

Transmits partially completed medical review to UM/CM system, ready to be completed with missing lab value

UM/CM SYSTEM

Partial

James' medical review was completed automatically and instantly. Lab results for Troponin levels and the ECG showing ST elevation were available in the EHR, supporting the diagnosis of myocardial infarction and subsequent admission. This review was completely automated, offering the following benefits:

- Instantly completed, eliminating need for administrative time

- Required no human intervention — ready to be submitted to payer as-is

- Automated extraction eliminates errors in data entry and embeds the actual clinical values — offering greater transparency and trust

- LOC notification offers confidence that admission is appropriate

Now, Conducting InterQual® Reviews is as Simple as **Ready, Set, Know.**

While the amylase levels required for Mary's review were not available at the time of admission, much of the work has been completed. Not only has valuable time and effort been saved, this partially completed review offers benefits that extend from the point of care all the way to the payers:

- Instantly created and populated medical review saves administrative time

- Enables payers to clearly see which data points were met automatically versus those manually entered

- Automatically embedded data includes actual clinical values, offering greater transparency and trust

- Notification provides real-time decision support that may help direct a more appropriate LOC or prompt efforts to collect additional data to support LOC ordered
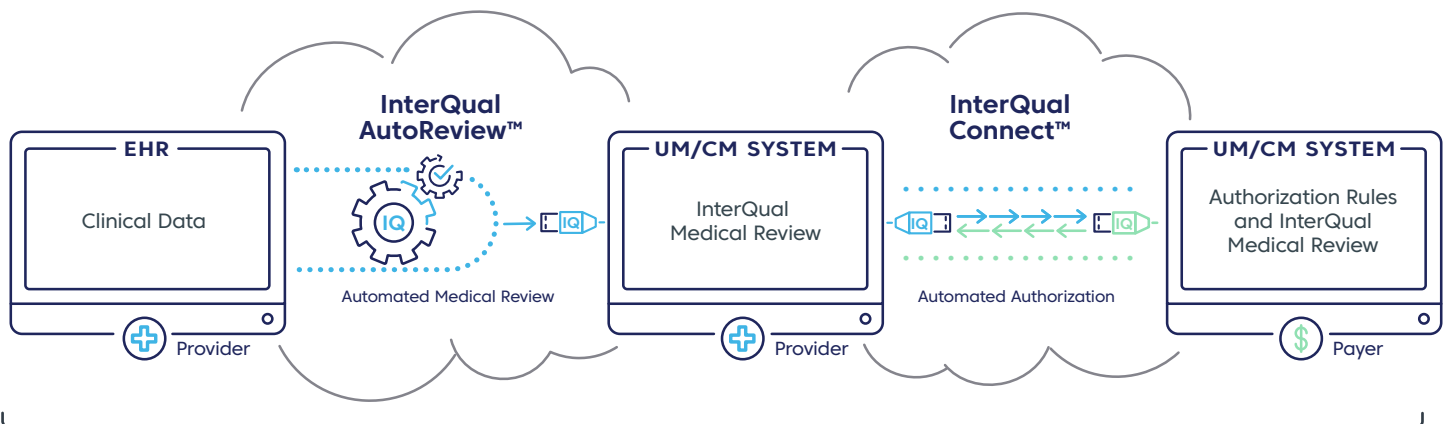
Picture Utilization Management That's Exception-Based and End-to-End

Bringing automation to the review process doesn't just reduce the administrative burden, it allows clinicians to focus on the exceptions. Their time is better spent, and their expertise is applied where it's needed most.

The efficiency doesn't end there. When InterQual AutoReview™ is paired with InterQual Connect™, our automated authorization and connectivity solution, it creates a seamless connection between provider and payer. Suddenly, an exception-based approach to utilization management is applied end-to-end, which can result in administrative savings, fewer denials and a greater focus on patient care.

How It Works:

SUPPORTS:
Administrative Savings
Fewer Denials
Clinicians Focused on Patient Care
Management by Exception

As the patient is evaluated in the ED, data is entered in the EHR and an order to admit is submitted. Instantly, InterQual AutoReview creates a medical review and automatically transmits it to InterQual Connect, which is integrated with the hospital's care management system. From there, the case manager is able to review it and easily submit a completed review as part of an authorization request to any participating payer through InterQual Connect. Because the completed medical review is submitted with the authorization request, the payer can automatically and instantly process the authorization request using a combination of clinical and business rules.

Leverage Your EHR For InterQual® Reviews
That Are Instant, Automated and Accurate

InterQual AutoReview is a flexible SaaS solution that integrates into leading EHR applications and connects to care management systems to bring true automation to the medical review process. It makes conducting InterQual medical reviews as simple as Ready, Set, Know.

Automatically conducts an InterQual review right from the EHR:

Simply submit an order to admit from your EHR, and InterQual AutoReview takes over— extracting the necessary data to create and populate an InterQual review.

Fully or partially completes reviews:

Initial reviews can be fully or partially auto-completed, reducing manual effort in either case.

Includes data and values from the source-of-truth:

Automated reviews eliminate manual data-entry errors and contain the clinical values extracted from the EHR. The resulting medical review accurately reflects the data entered in the EHR, promoting transparency and trust between providers and payers.

Transmits reviews directly to the UM/CM system:

Staff can validate reviews, and complete them if necessary, all within their existing workflow. From there, authorization requests can be sent to payers using InterQual Connect™ at a time the hospital chooses.

Provides instant notification back to the EHR:

Ordering clinicians see the appropriate care determination at the time of the admission, helping to ensure level of care is right from the start.

Lets you get up and running quickly:

A SaaS solution that is already integrated in partnering EHRs and care management systems. For users of these, implementation is fast (approximately 45-60 days) and easy.

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