



# CONNECTING CLIENTS TO THEIR DIGITAL FUTURE





## EXPERTISE ACROSS MULTIPLE TECHNICAL COMPETENCIES

Diversified is an industry leading technology solutions provider delivering innovative digital media, collaborative, broadcasting, electronic security, and OTT solutions to a global clientele across a wide array of markets.

Diversified delivers services and solutions through focused divisional groups. These industry and technology specialized divisions understand the unique industry challenges, business issues and emerging technology trends, which enable us to deliver solutions tailored to each client's needs.

Our solutions connect organizations with impactful visual branding, real-time data visualization, streamlined media workflow and effective collaboration. Our partnership connects clients with comprehensive support services to ensure the stability and longevity of their technology systems. This powerful combination of solutions and services enables clients to focus on their core business needs and gain a competitive advantage in the marketplace.

FOUNDED  
**1993**

EMPLOYEES  
**1,500**

REVENUE  
**\$750M**



**3** Network Operation Centers

**300,000** Monitored Endpoints

**200+** Vehicles Serving Clients

**5,000** Integrations/Year

**9.1/10** Customer Satisfaction\*

\* Infosur automated client survey on integration and service.

Our service offerings are based on the highest technology credentials, backed by world-class project management skills and fueled by a passion for helping clients.



## NATIONAL COVERAGE, GLOBAL REACH

Diversified integrates and maintains technology solutions across the U.S. and around the globe.





# CONNECTING CLIENTS WITH POWERFUL TECHNOLOGY SOLUTIONS

Our skills cross multiple technical competencies ensuring clients have the right resources to meet their exact technical and business requirements. They depend on our unique teams of subject matter experts to design, build and manage powerful technology solutions that encompass the following specialties.

## Collaboration & Communication

- Development and implementation of standards based collaborative meeting spaces
- Providing reliable and easy to use connected experiences in the workplace
- Maximizing value through electronic room scheduling and automated collaboration systems

## Digital Media

- Consultation, design, network architecture and dynamic content integration
- Experiential design, digital signage networks and IPTV systems
- Creative services strategy, graphics/video production, interactive/UX design and dynamic widgets



## Information Systems

- Enterprise networking and mobility solutions
- Data center switching, virtualization, storage, computing and back-up for on-premise, hybrid and cloud environments
- Next-gen cybersecurity for risk management and infrastructure security



## Command & Control

- Room design, technology design and room adjacencies for operational control centers
- Advanced visual analytics for data analysis and correlation
- Networked visualization for distributed workforce collaboration



## Electronic Security

- Managed access control, video surveillance and intrusion detection, on-premise or in the cloud
- Physical security information management (PSIM) for situational awareness and centralized management
- Mass emergency notification systems for disparate communication platforms

## Production & Distribution

- Capabilities for streaming, communications, live broadcasts to networks, and training videos
- Planning studio, lighting and set design as well as infrastructure requirements and staffing
- Consulting for content management, archiving, broadcasting, streaming and post-production



# CONNECTING CLIENTS WITH COMPREHENSIVE SUPPORT SERVICES

## CONSULTING SERVICES

Our consulting services connect clients with the insights and technology capabilities that help transform their business.

### Business Consulting

Our industry-aware experts work with clients to understand their business goals, assess their challenges, and formulate solutions that are relevant to their business.

### Design Engineering

Our design specialists collaborate with clients to understand their business needs then engineer technology solutions with expertly prepared documentation for successful implementation.

## TECHNOLOGY INTEGRATION & SUPPORT SERVICES

Clients appreciate the ability to access our unique teams of subject matter experts; partnering with them in the design, development and implementation of powerful technology solutions.

### Design

Based on thorough technical analysis, our engineering teams design comprehensive solutions that deliver exceptional performance and ease-of-use to enhance client productivity.

### Build

We combine disciplined management and effective communications to collaborate with clients, architects and construction contractors to exceed client expectations and surpass industry standards.

### Manage

Our global services ensure the stability, longevity and increased adoption of technology systems. Our 24/7/365 help desk, flexible options and nationwide coverage help clients meet all performance requirements.

## Global Support Services

Our support services help clients to manage technology locally, regionally or globally so their businesses can be more productive. Our flexible options allow clients to choose from a scalable and comprehensive portfolio of services including:

- 24/7/365 help desk with guaranteed response times, troubleshooting, programming support, and tracking.
- Nationwide on-site support from our highly trained field service technicians who are focused exclusively on service and repair activities.
- Flexible solutions that allow utilization of a vast pool of skilled technical resources for maintenance, troubleshooting, training and event support.
- Standardized reporting to provide clarity on resource usage & enable future support cost forecasting.

## MANAGED SERVICES

Diversified managed services provide remote, hybrid and on-site support options, allowing clients to create the exact coverage they need to support their business requirements.

### Remote Monitoring

Delivering robust support with up-to-the-minute tracking and management of system health, connectivity, location, contact information, service history, special needs and requirements.

### On-site Support

Staff augmentation resources located on-site to provide clients with a range of customizable services from meeting support to training and pre-emptive maintenance.

### Asset Management

Asset and configuration management of everything from client databases to spare inventory and end-of-life technologies.





## LEADING THE INDUSTRY

Recognized for thought leadership and strategic enterprise implementation, Diversified received Commercial Integrator Magazine's "Integrator of the Year" for 2016 and 2017, appears on Enterprise Networking's Top 10 UC Solutions Providers list, ranks among Inc. Magazine's fastest growing private companies, and is a pioneer AVIXA APEx certified company. From initial design consultation to deployment to managed services, Diversified is a trusted technology partner.



LEARN MORE & CONNECT TO YOUR DIGITAL FUTURE

[diversifiedus.com](http://diversifiedus.com)

