



GuesttoGuest

GuesttoGuest launches Service Plus, the first home exchange program with all-inclusive premium guarantees

GuesttoGuest, sets the bar for the most comprehensive service plan on the market, with the new pay-per-night **Service Plus**.

Paris, July 25, 2018 - **GuesttoGuest**, the global leader in home exchange, has launched *Service Plus*, a new payment solution that makes the booking process easier, safer and more transparent for both hosts and guests. *Service Plus* includes an upgraded version of all the previous **GuesttoGuest** services under one easy and clear nightly payment. Members can now benefit from additional identity verification, improved cancellation support, and 24/7 worldwide assistance in case of emergency.



Clarity and peace of mind are at the core of Service Plus. This new pay-per-night offer continues the **GuesttoGuest** free registration model while still offering members maximum flexibility. The flat nightly fee of 10 € remains the same no matter the destination, home size, or number of travelers.

Service Plus is an advantageous offering for both guests and hosts. Guests no longer need to worry about unforeseen circumstances during the exchange, including last minute

cancellation. With Service Plus, **GuesttoGuest** members are always guaranteed an accommodation. Hosts are also covered up to 500.000 € in case of accident or damage to their home caused by the guest.

True to the home exchange spirit, the stay and the hospitality between members is still free of charge. All the benefits included in Service Plus are available at a flat fee of 10 € per night. For eg. a family of 5 traveling for 7 nights will pay only 70 € for their entire stay, hardly a fraction of the price of what a family would normally pay for a single night in a hotel or a vacation rental.

"As the home exchange community expands and travelers reach ever further destinations, our priority is to make the booking process as easy and intuitive as possible. We increased identity verifications and added a level of booking confidence never before seen and unparalleled to anything in the home exchange market. Our promise is to always provide easy booking, peace of mind, and memorable vacations." - Charles-Edouard Girard, President of **GuesttoGuest** and HomeExchange.

For more than 7 years, **GuesttoGuest** has been working to promote home exchange around the world. GuestPoints have allowed for global expansion and more travel opportunities, while still remaining truthful to the spirit of home exchange: hospitality and sharing. The **GuesttoGuest** group, together with HomeExchange.com, has 450,000 homes around the world, offering unique travel experiences. In 2017, users enjoyed 2.5 million nights of home exchange.

Echanger sa maison avec **Le Service Plus**



Logement



Bouquet Service Plus

0€



Sérénité

10€/nuit



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About GuesttoGuest

*Founded in 2011, **GuesttoGuest** is a peer-to-peer home exchange company, with 380,000 homes in over 187 countries. This online platform, also available on iOS and Android, connects members wishing to organize home exchanges for their weekend trips or holiday getaways. Registration is free and each member can propose one or more homes for exchange. Each house is evaluated in number of points (GuestPoints) that the member transfers to their host in cases of a non-reciprocal exchange. In the last 18 months, **GuesttoGuest** acquired two North-American competitors: [HomeExchange.com](#), the American pioneer of home exchange and the Canadian platform Echangedemaison.*

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