

# InterQual AutoReview™ for Admission Decisions

Leverage your EHR to complete InterQual medical reviews automatically, instantly, and accurately

Conducting medical necessity reviews is a time-consuming manual process, which can take anywhere from 10-30 minutes for a typical review<sup>1</sup>. Most of the clinical data needed is housed in the EHR, but requires a skilled case manager to extract it to populate the review. This inefficient process can consume your staff's time, which could be better spent managing patient care.

Today, advances in technology and adoption of industry standards are setting the stage to fundamentally transform utilization management from a predominantly manual, expensive and burdensome process to one that is automated, exception based, proactive and informed by clinical data.

InterQual AutoReview™ is a unique cloud-based solution that automates the InterQual® medical review using real-time data from your EHR. The first release, using InterQual Initial Review Criteria, will allow you to leverage clinical data in the ED—at the point of the admission decision.

This breakthrough in automation helps simplify the administrative tasks of your UM staff, and allows them to focus their time on the exceptions that require their clinical expertise. In addition, it provides real-time decision support, potentially reducing inappropriate admissions and denials.

## Integrated in Your Workflow

InterQual AutoReview is a flexible SaaS solution that is integrated into leading EHR applications and connected to case management systems. Combined with the InterQual Initial Review Criteria, this unique solution brings clinical decision support to the point of admission.

- **Automatically conducts an InterQual review right from the EHR:** Simply submit an order to admit from your EHR, and InterQual AutoReview takes over—extracting the necessary data to create and populate an InterQual review.
- **Fully or partially completes reviews:** Initial reviews can be fully or partially auto-completed, reducing manual effort in either case.
- **Includes data and values from the source-of-truth:** Automated reviews eliminate manual data-entry errors and contain the clinical values extracted from the EHR. The result is an accurate medical review that promotes transparency and trust between providers and payers.
- **Transmits reviews directly to the UM/CM system:** Staff can validate reviews, and complete them if necessary, all within their existing workflow. From there, authorization requests can be sent to payers using InterQual Connect™ at a time the hospital chooses.
- **Provides instant notification back to the EHR:** Ordering clinicians see the appropriate care determination at the time of the admission, helping to ensure level of care is right from the start.
- **Lets you get up and running quickly:** A SaaS solution that is already integrated in partnering EHRs and care management systems. For users of these, implementation is fast—approximately 45-60 days—and easy.

## InterQual Initial Review Criteria

Hospital staff make countless admission decisions in the ED—often based on limited information.

InterQual Initial Review Criteria enable rapid level-of-care decisions at the time of admission to observation or inpatient level of care, based on data generally available at that time. These new criteria assist care managers to select the most appropriate level of care based on:

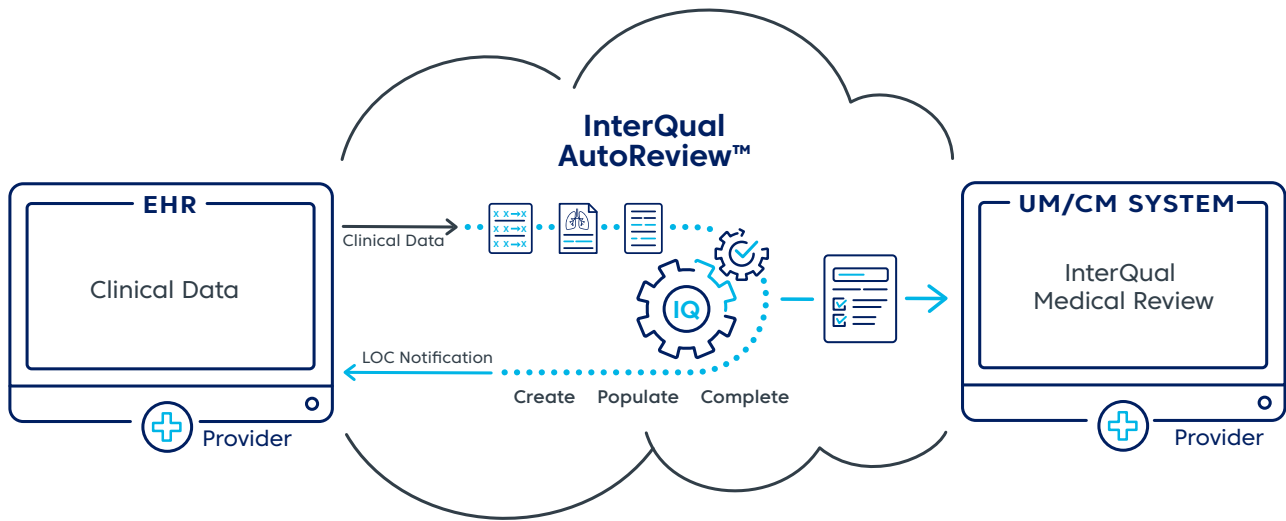
- The severity of the condition
- Treatment information, which is often limited at the time of the admission decision

Initial Review Criteria promote quick determinations so that patients can be placed in the appropriate level of care without delay.

### Automating Admission Decision Support

The Criteria cover the most common conditions accounting for more than 90% of ED admissions nationally.<sup>2</sup>

These have been codified and automated for use with InterQual AutoReview.



InterQual AutoReview seamlessly integrates with the EHR to streamline the Utilization Management process

### Extracts Clinical Data to the Cloud

The auto-review process is launched the moment a clinician submits an order to admit. Using the diagnosis as a guide, InterQual AutoReview instantly sorts through multiple sources of data from progress notes to lab results and more within the EHR to find just what is needed. It extracts the available information necessary to conduct an automated review, and transmits it securely to the cloud.

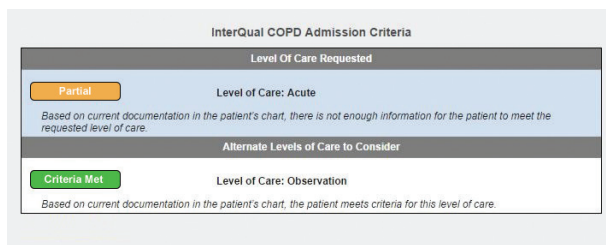
### Prepares an InterQual Review

Within the cloud, this SaaS service analyzes the data acquired from the EHR, and maps it to the codified InterQual Initial Review Criteria for a determination of appropriate level of care (LOC) for admission. It then creates, and populates the InterQual Initial Review, and transmits it to your participating UM/CM system.

Case managers can now evaluate the auto-completed InterQual reviews within their current workflow and finish the partially completed ones. From there, they can choose to submit them to the payer as part of an authorization request.

### Transmits LOC notification to the EHR

Based on the results of the Initial Review, notification is sent back to the EHR—in real time—indicating which level of care the patient has met. This immediate alert can become a tool to help redirect to a more appropriate level of care or to identify that additional data is needed to support the level of care ordered.



### Availability

InterQual AutoReview will be available for all customers that have a participating EHR (EPIC, Cerner and others), and who either use InterQual Review Manager™ as their standalone UM workflow application™, or who use InterQual Connect™ in one of our alliance partners.

1. Internal Change Healthcare analysis.
2. Internal Change Healthcare analysis based on data from: Agency for Healthcare Research and Quality (AHRQ), Center for Delivery, Organization, and Markets, Healthcare Cost and Utilization Project (HCUP), Nationwide Emergency Department Sample (NIS), 2011 and the CDC/NCHS, National Hospital Ambulatory Medical Care Survey and current customers.