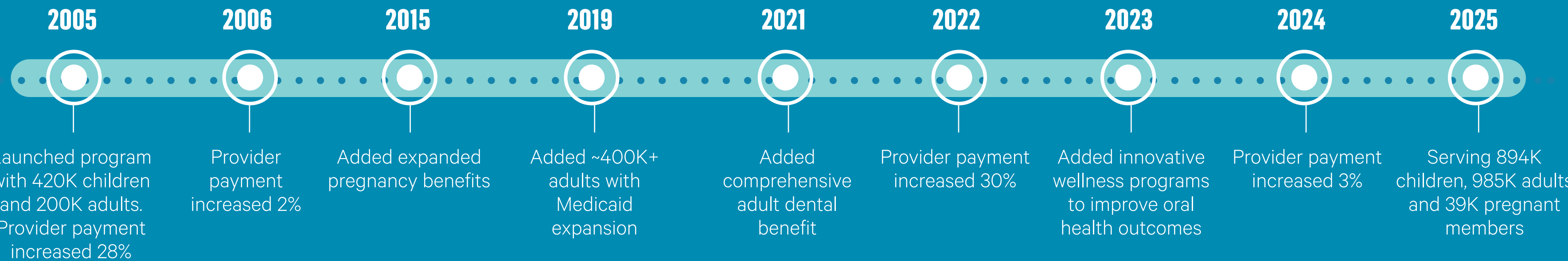


VIRGINIA'S MEDICAID DENTAL PROGRAM: CELEBRATING 20 YEARS OF GROWTH

Together with dedicated dental providers and community stakeholders, DentaQuest, part of Sun Life, and the Virginia Department of Medical Assistance Services celebrate 20 years of partnership improving access to comprehensive oral healthcare for thousands of Virginians.

KEY DATES

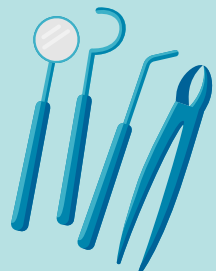


TODAY AND BEYOND

DentaQuest continually investigates and adopts targeted initiatives including the following to maintain continuity of care, grow the network and promote better utilization of dental services:

- Dental Champions Committee
- Cultural Ambassador Program
- Partnership for Petersburg
- Pharmacy Integration Pilot
- Operational Excellence
- Case Management and Care Coordination
- Community Engagement
- Digital Adoption

INCREASED ACCESS RATES



- **Adults:** 13% in 2021 (before comprehensive benefit) to 21% today
- **Children:** 24% in 2005 to 55% today
- **Pregnant members:** 14% in 2015 (before pregnancy benefit) to 26% today
- **Increased provider participation** from 620 in 2005 to 2,418 today



↑12x

PRENATAL DENTAL VISITS
than before the pregnancy education program*



↑22%

DENTAL UTILIZATION BY DIABETIC MEMBERS
compared to before the outreach program for 120K members with diabetes*



44%

COMPLETED A DENTAL VISIT WITHIN 90 DAYS
of members who missed appointments of DentaQuest outreach*



13%

FOLLOWED UP WITH A DENTAL PROVIDER
within 30 days of DentaQuest outreach*

*Internal data for baseline year 2024