

2024 Study Variables Related to Overall OEM Purchasing Organization Effectiveness^{1,3}

	Stellantis	Ford	GM	Honda	Nissan	Toyota
Timely communication (R-4)	<u>2.33</u>	2.63	3.35	3.50	2.98	3.73
Effective product devel. involvement (R-16)	<u>2.64</u>	3.09	3.43	3.57	3.16	3.50
Resolve payment issues timely (BP-11)	<u>2.35</u>	2.59	3.24	3.65	2.81	3.26
Resolve tooling payment issues timely (BP-12)	<u>2.55</u>	2.68	3.31	3.82	3.01	3.35
Buyer accessibility ² (BC-10)	<u>2.42</u>	2.79	3.52	3.55	3.35	3.52
Buyer timely resolution of issues ² (BC-12)	<u>1.84</u>	1.96	2.83	3.02	2.44	2.91
Buyer effective resolution of issues ² (BC-13)	<u>1.99</u>	2.19	3.01	3.15	2.61	3.18
Average	<u>2.30</u>	2.56	3.24	3.46	2.91	3.35

¹ Scale: 1 – To a very little or no extent; 2 – To a little extent; 3 – To some extent; 4 – To a great extent; 5 – To a very great extent

² Scale: 1 – Poor; 2 – Adequate; 3 – Good; 4 – Very Good; 5 – Excellent

³ **Red Underlined** number indicates lowest rating across OEMs;

Green Bold number indicates highest rating across OEMs.