

AI Vendor Risk Assessment

Category	Req ID	Requirement	Vendor Response
Technical Expertise	1.1	The vendor actively utilizes cutting-edge technologies and tools.	
Technical Expertise	1.2	The vendor demonstrates domain-specific expertise and can provide case studies relevant to our industry.	

Data Security & Privacy	2.1	The vendor is compliant with applicable data protection regulations (e.g., GDPR, CCPA).	
Data Security & Privacy	2.2	The vendor can demonstrate commitment to data security certifications relevant to the regions we operate in and provides tooling to observe and report on compliance.	
Data Security & Privacy	2.3	The vendor employs strong data encryption and secure storage practices.	
Data Security & Privacy	2.4	The vendor can ensure Cision Data Sovereignty and can provide routine reporting on safeguards and control audits.	
Data Security & Privacy	2.5	The vendor uses data anonymization techniques to minimize the risk of data breaches.	
Data Security & Privacy	2.6	The vendor has a comprehensive incident and disaster recovery and response plans in place.	
Data Security & Privacy	2.7	The vendor has no history of significant data breaches or security incidents.	
Data Security & Privacy	2.8	The vendor provides the MLOps tooling and frameworks to support end to end security controls throughout the model lifecycle.	

Ethical AI	3.1	The vendor's algorithms and models are transparent and explainable.	
Ethical AI	3.2	The vendor actively implements bias mitigation strategies in their AI/ML solutions.	
Ethical AI	3.3	The vendor is committed to fairness, accountability, and transparency in their AI/ML practices.	
Ethical AI	3.4	The vendor adheres to ethical guidelines and principles for AI and ML development.	
Ethical AI	3.5	The vendor has undergone third-party audits or certifications related to ethical AI.	

Performance	4.1	The vendor's AI/ML models demonstrate high accuracy and performance in benchmark tests.	
Performance	4.2	The vendor can provide evidence or commitments to the quality and validity of the data used in the creation of the models.	
Performance	4.3	The vendor's solutions are scalable and can handle increasing data volume and complexity.	
Performance	4.4	The vendor is committed to continuous improvement and optimization of their AI/ML solutions.	
Performance	4.5	The vendor provides observability tooling to enable understanding, testing and adjusting outputs.	
Performance	4.6	The vendor's hardware (TPUs, GPUs etc...) provide ease of use and timeliness for the creation, deployment and update of models.	

Reliability & Support	5.1	The vendor provides excellent customer service and support, including a dedicated account manager.	
Reliability & Support	5.2	The vendor provides support within the timezones we require.	
Reliability & Support	5.3	The vendor offers strong SLAs and guarantees regarding service availability and performance.	

Customizability	6.1	The vendor is willing to tailor their AI/ML solutions to meet our specific needs.	
Customizability	6.2	The vendor provides flexibility in implementation, allowing for customization and configuration.	
Customizability	6.3	The vendor offers API and SDK support for further customization and integration.	