

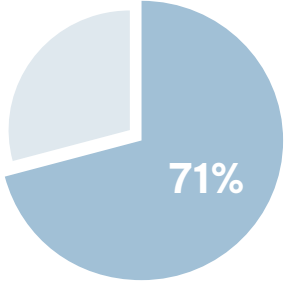
Collaboration tools have failed to solve the productivity crisis

New research shows UK workers are making more mistakes because they are...

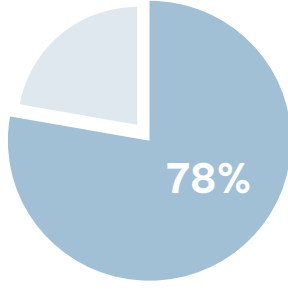
- easily distracted
- stressed by multi-tasking



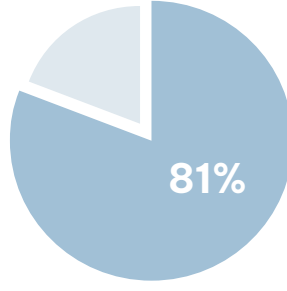
only **32%** found collaboration tools enabled them to complete their day jobs more effectively



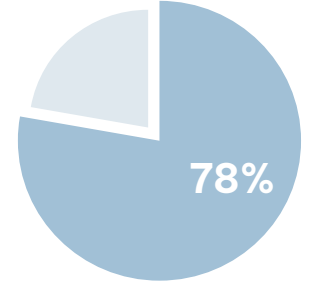
stated that distractions caused by these tools have resulted in mistakes when completing day-to-day tasks



stated that using these tools added stress to their jobs



stated that the constant interference such as chat distracted them from work they needed to get done



claimed they spent too much time in meetings, reducing their available time to get their normal tasks completed



56% said they found the tools **excluded them from contributing their individual points** during meetings, with **69%** of **16-24 year olds** finding it most difficult to find their voice compared with **only 48%** of **49-54 year olds**.

examples of mistakes employees make



Incorrect calculations/miscalculations



Entering the wrong information into the system



Billing the wrong customer

"I billed the wrong customer"

"Realizing I hadn't muted a meeting and was talking about sex with my female colleague"

"I put the wrong data into the spreadsheet"

"I sent the wrong paperwork to the wrong department meaning that there was confusion and delay"

UK workers want employers to help them work...

- faster
- smarter
- simpler



UK workers want employers to give them the right tools for the job in order to improve:



Productivity



Morale



Creativity



Employee retention



Company loyalty