



**Makita**® **FACTORY SERVICE CENTERS**

# FREE LABOR FREE SHIPPING

**WE KNOW YOU WORK HARD.  
MAKITA FACTORY SERVICE  
CENTERS ARE HERE TO SERVE YOU.**

**MAKITA IS OFFERING FREE LABOR AND FREE PRE-PAID "ROUND-TRIP" SHIPPING FOR REPAIRS AT MAKITA® FACTORY SERVICE CENTERS.**

*HERE'S HOW IT WORKS:*



**STEP 1** Call 1-800-4MAKITA (1-800-462-5482)



**STEP 2** Request a Pre-Paid COVID-19 Shipping Label

A pre-paid FedEx shipping label will be sent via email to ship your tool freight pre-paid to Makita for service

Note: Items over 70 lbs. are excluded from pre-paid shipping and will still need to be brought directly to the Makita Factory Service Center. Please call the number above to contact your local Makita Factory Service Center to arrange a large item drop-off



**STEP 3** Take your Makita Tool to a FedEx Shipping Location



**STEP 4** Makita Receives and Repairs the Tool

You pay for parts only unless under warranty (no labor cost and no shipping cost)



**STEP 5** Makita Ships the Tool Back to You

**EFFECTIVE APRIL 13, 2020 – MAY 31, 2020**

**OUR WALK-IN COUNTER REPAIR SERVICE WILL REMAIN CLOSED UNTIL FURTHER NOTICE**

Alternative Service: You can also contact your local Authorized Service Center for repairs.  
Please contact them directly for available service options and hours of operation.

Open to legal residents in continental United States (excluding residents of Puerto Rico, Hawaii and Alaska).

The MAKITA TEAL COLOR is the trade dress of Makita Corporation and is protected under common law and registered with the U.S. Patent and Trademark Office. The Makita Black & White color combination is the trade dress of Makita Corporation and is protected under common law with the U.S. Patent and Trademark Office. FSC-0420-1 MA-8510-20

[makitatools.com/service](https://www.makitatools.com/service)